

# President's Message

On behalf of the newly-elected Board of Directors, I would like to thank those who participated in organizing and overseeing our recent election. This newsletter introduces the newly-elected Board, Officers and the Committee Chairpersons. Committees are open to all lot owners and we invite you to volunteer your time and/or talent. Your ideas and recommendations are always welcome. The Swann Keys Board is governed by four documents—Delaware Law; Incorporation Document; the Court Order of 1985 and Swann Keys Bylaws.

In regard to our <u>water system</u>, we have engaged a professional engineer to analyze our water system and offer recommendations for future improvements. He has in his possession the last six months repair activity and a list of questions from the Board. We will experience water system problems intermittently until we receive the engineering report and the Board determines our course of action. In the meantime, Sharp/Culligan states that our water levels are not harmful to anyone's health.

To recover from excessive iron in your water heater—turn off the circuit breaker to your hot water heater; let your hot water run until it turns cool; and then turn the circuit breaker back on. To clear your internal pipes, turn on all water faucets in your home and let the water run for five minutes. The Maintenance Department will be flushing the outside lines at the same time. The Board apploprizes for any hardship this may cause.

We are on a well system, as is everyone in lower Delaware. Well water enters our system with iron readings of 11 parts per million (ppm); is filtered through our system; and exits the building with an iron reading of .13 ppm. Sharp/Culligan is on site daily to test and adjust the filter cycling levels.

Among improvements you will see at the <u>pool</u> this summer is a new surface for the splash zone, as well as new chairs and a bistro table purchased with a donation from the Ladies Auxiliary. In the <u>playground</u>, removal of the sandbox has already begun and benches and new swings will be purchased with funds from the Sports Club and Ladies Auxiliary.

The <u>Maintenance Committee</u> is working on preventive measures for the water building; numerous painting projects; replacing holes on the miniature golf course and other undertakings throughout the community. This year's road paving project (Mallard and Swann west) has been completed.

We are fortunate to have been permitted the use of a property owner's private server and, as his time permits, he will place information on our Swann Keys website. To update or add your email address, please go to our website. Any individual concerns, recommendations or suggestions can be given to the office and each Board member will receive a copy for their consideration at the next Board Meeting. Of course, any emergencies will be dealt with immediately.

In closing, I would like to thank outgoing President Ronnie Young for his dedication and hard work last year.

Enjoy your summer, George Kirkley, President

# Summer 2017

## **Swann Keys Civic Association**

37689 Swann Drive Selbyville, DE 19975 302-436-5111

Fax: 302-436-5119

Email: info@swannkeys.comcastbiz.net Website: www.swannkeys.org

Office is open during the summer season Monday through Friday, 9 a.m. to 2 p.m.

# **Officers**

George Kirkley, President Bill Hutchison, Vice President Carol Harper, Recording Secretary Sharon Fantini, Treasurer Kathy Berkheimer, Corresponding Secretary

# **Emergency Numbers**

George Kirkley, President — 443-677-3922 Mel Fetty, Maintenance Co-Chair — 443-790-1141 Clyde Hickman, Maintenance Co-Chair 302-436-5009 Richard Schofield, Maintenance 443-564-7799

# Security

Swann Keys has a system of security cameras for our common areas. If you see something suspicious, say something — call 911.

#### **Newsletter Committee**

Sue Sisson, Editor Sharon Fantini Carol Harper Kathy Berkheimer



The <u>2017 Swann Keys Annual Water Report</u> is on the Swann Keys website, as well as posted in the office and the clubhouse. Copies will be available in the Swann Keys office.

### **Board of Directors**

The Swann Keys Civic Association is managed by a Board of Directors composed of 15 volunteer lot owners who are elected on an annual basis in May. As a lot owner in good standing, you are eligible to run for the Board of Directors. Board meetings are held on the 3rd Sunday each month at 10 a.m. Lot owners are encouraged to attend all Board meetings. Time is reserved at the end of each meeting for owners to address the Board with their comments or concerns.

Kathy Berkheimer Mike Deckelman Chuck Der Sharon Fantini Mel Fetty Carol Harper Clyde Hickman Bill Hutchison George Kirkley, Sr. John McCamant Richard Schofield Dianna Shade  Sue Sisson Ron Wells Ronnie Young	302-436-5071 410-591-5442 302-436-4185 610-357-2517 443-790-1141 302-436-2838 302-436-5009 301-785-5589 443-677-3922 717-203-7243 443-564-7799 410-227-4998 302-542-4839 302-436-2138 410-703-3698	37047 Pintail 37048 Canvasback 36951 Mallard 37871 Swann 36956 Laws Pt. 37023 Canvasback 37048 Mallard 37059 Mallard 37789 Swann 37028 Canvasback 37050 Pintail 36972 Canvasback 36958 Mallard 37044 Mallard 37851 Swann	bkberkheimer@gmail.com Getty9901@msn.com chuckder33@gmail.com h20sealady46@gmail.com mhfetty@verizon.net crlharper@gmail.com hclykat@gmail.com marbill66@comcast.net gtkirkley@yahoo.com jmccamant4137@comcast.net r4512w@gmail.com dianna.shade@date- international.com suesis@msn.com cswretired@yahoo.com 0345ronnie@gmail.com
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Executive Committee: George Kirkley, Carol Harper, Sharon Fantini

Elected: Chuck Der and Ronnie Young



# **IMPORTANT PHONE NUMBERS**

Police / Fire / Ambulance	911	Human Services (non-emergency)	211
Police (non-emergency)	302-855-2980	Fire / EMS (non-emergency) 302-856	-6306

State Police Troop 4—Georgetown 302-856-5850 Troop 7—Lewes 302-644-5020

Hospitals Town Information

REPORTED TO SERVICE CONTRACTOR OF THE PROPERTY			
Beebe Medical Center—Emergency	302-645-3289	Bethany Beach	302-539-8011
Peninsula Regional Medical Center	410-546-6400	Fenwick Island	302-539-3011
Atlantic General Hospital	410-641-1100	Ocean View	302-539-9797

Miscellaneous

MISCELLATIEUUS			
Board of Elections	302-856-5367	Division of Motor Vehicles	302-853-1000
Sussex County Constable	302-855-7819	Internal Revenue Service	800-829-1040
-			302-436-8044
Delaware Electric Co-op		oolby tillo i oot ooo	100
Emergency	302-349-9090	Social Security	800-772-1213
	800-282-8555	DNREC Hotline	800-662-8802
Miss Utility	000-202-0000		





It is the duty of each Committee to receive complaints from Association members on any matter involving Association functions, duties and activities within its field of responsibilities. The Committee will review complaints as it deems appropriate and refer them to any other Committee, Director or Officer of the Association as is further concerned with the matter presented. All Committee Chairpersons must be a member of the Board of Directors.

Audit, Budget & Collections John McCamant, Chairperson

Supervises the annual audit of the Association's books and recommends the annual budget and statement of income and expenditures to be presented to the membership at the regular Annual Meeting. The Treasurer shall be an ex-officio member of the Committee.

By-Laws, Rules and Regulations Chuck Der, Chairperson

Reviews and investigates any and all By-Laws, Rules and Regulation amendments to ensure they are within the Court Order and Final Judgment dated December 23, 1985. The Committee reports any and all issues to the Board of Directors for resolution.

House & Clubs Liaison Kathy Berkheimer & Chuck Der, Co-Chairs

Supervises rental and care of Community Center/Clubhouse and acts as a spokesperson for the Sports Club/Auxiliary and presents their issues to the Board.

Insurance John McCamant, Chairperson

Reviews and updates all insurance policies and procedures.

Maintenance & Beautification Mel Fetty & Clyde Hickman, Co-Chairs

Advises the Board of Directors on all matters pertaining to the maintenance, repair or improvement of the common properties and performs any other functions as the Board, at its discretion, determines. Lot owners are reminded that contractors doing work on properties in Swann Keys need to coordinate with the Swann Keys office on matters such as road closures for delivery of materials and structures; electric and water line locations; and water main breaks.

Nominations Dianna Shade, Chairperson

Obtains qualified candidates to run for the Board of Directors and handles registrations for the annual meeting.

Publicity Sue Sisson, Chairperson

Informs all lot owners of activities and functions of the Association and Clubs. After consulting with the Board of Directors, makes any public releases and announcements that are in the best interest of the Association. The Chairperson oversees the Swann Keys website and communicates with lot owners utilizing the internet, postal services and neighbor-to-neighbor communications.

Recreation Bill Hutchison & Ron Wells, Co-Chairs

Advises the Board of Directors on all matters pertaining to the recreational program and activities of the Association and performs any other functions as the Board, at its discretion, determines.

Security, Southern Sussex County
Community Action Group (SSCCAG)

Ronnie Young, Chairperson

& Emergency Preparedness

Responsible for reviewing community security cameras; represents Swann Keys in SSCCAG (a discussion group addressing community concerns along Rt. 54 and Rt. 20); and works with local and Federal groups to make sure Swann Keys lot owners are prepared for emergencies.

# Swann Keys Sports Club

Officers President Eleanor Bruce 302-436-4946 Secretary Nancy Kirkley

Vice President George Kirkley Treasurer Kathy Berkheimer

Executive Board Mel Fetty Larry Gerben Ron Wroblewski

As we complete another enjoyable year, I wish to thank all the volunteers that helped in making our various events a fun time for all of Swann Keys. Because of the success of these events, the Club was able to contribute to four community projects—a new refrigerator, beermeister and plumbing fixture for the Clubhouse and a park bench for the playground area.

The most successful events for 2015/2016 were the Chili Cook-off, Italian Dinner and the Doo-Wop Dance. Future events being planned are a Seafood Soup/Chowder Cook-off and a Pig Roast Luau. Two yearly events reserved for members-only are the Crab Feast and Christmas Party. All events are posted on the large board next to the mail boxes, as well as in the Clubhouse and office. Club members who have furnished an email address will receive notification electronically.

Our membership drive is currently underway and open to all Swann Keys property owners. Dues are \$20 per year and meetings are held the third Saturday of each month at 10:00 a.m. If you are interested in joining, please contact Eleanor at



# Swann Keys Ladies Auxiliary

OfficersPresidentCarrie Lubiniecki443-944-1489SecretaryRuth StevensVice PresidentDottie BurkeTreasurerMary Burkhardt

Summer is upon us and the Auxiliary has a new President, Carrie Lubiniecki. We invite you to come to our meetings on the 2nd Saturday of each month at 10 a.m. and meet some of your neighbors.

Water aerobics will begin July 5 from 7-8 p.m. and, after that, every Monday and Wednesday 7-8 p.m. weather permitting.

Last year, the Auxiliary gave \$1,000 for pool umbrellas and contributed \$680 toward the cost of a new beermeister in the Clubhouse and new faucets for the kitchen. These contributions help to defray costs to the community. Additionally, we are contributing \$500 towards the cost of a bench for the playground area.

Check the schedule in front of the Clubhouse for the many events that go on daily. We will be sponsoring a Halloween Happy Hour in October and a visit to a nursing home in December. Our Christmas Party will be in December and we will sponsor a New Year's Eve dance.

We invite you to come join us and participate in the many events we have planned.

# Welcome to the Swann Keys 2017 Pool Season



The Swann Keys pool is for the recreation of its lot owners and their guests for whom they are responsible. Entrance is by electronic pass/fob, which is activated when your annual maintenance fee is paid. All lot owners and guests must **sign in and out** when using the pool. Privileges may be suspended for any infraction.

## **POOL RULES**

- ♦ The Lifeguard will notify the Recreation Chairperson
  - When dealing with any disputes or violations If the Chairperson cannot be reach, the Lifeguard has the authority to notify the police.
  - In the event of a pool closing The pool may be closed at the discretion of the pool company for any reason, i.e. weather, contamination, dangers, or verbal abuse of company personnel.
- ♦ NOT ALLOWED within the fencing of the pool area during normal pool hours:
  - alcoholic beverages—individuals exhibiting signs of intoxication or drug use will immediately lose their privileges.
  - glass containers —trash cans at the main gate are available for all disposables. You are responsible for your own trash.
  - smoking in the pool area—the smoking area is located outside the main gate 20 ft. from the pool.
  - animals —special permission is granted for special needs service dogs.
  - large beach balls, inflatable swim rings/mats, large Styrofoam devices, water guns, etc. in the pool or splash zone, except for safe swim aids, fun noodles and some toys such as small water balls and dive toys (for retrieving).
  - horseplay of any type (running, ball playing, chicken fighting, etc.); cursing or foul language and no unnecessary screaming within the pool area or splash zone.
  - head—first diving in the pool.
  - chairs of any kind in the splash zone.
  - swimming, playing or hanging on the rails of the handicap ramp.
  - throwing anything in the buckets in the splash zone.
- A fecal accident will close the pool. In the event of any human discharge ("Code Brown"), the pool will be immediately closed for cleaning and shall remain closed until quality standards are met. The "Code Brown" sign will be posted. All children not yet toilet trained are required to wear Little Swimmers in the pool or splash zone at all times. These can be purchased from the Lifeguard for \$1.00 each. Please Note: If a discharge occurs, the Lifeguard is to be notified immediately by the responsible party. Failure to do so may result in a clean-up charge being required of the responsible party.
- No one may enter the pool area or splash zone with any condition that could cause contamination of the water, such as an open wound, bandages, diapers or incontinence.
- Individuals unable to swim, must have an adult (18+) within arm's reach and be attended at all times, even though they may be wearing life preservers, arm floats and or any type of floating device.
- ♦ Children (12 years old or younger) must be accompanied by an adult (18+) within the fenced pool area.
- Proper swim attire must be worn at all times while in the pool. No cutoffs, street clothes or cloth diapers are allowed in the pool. Please Note: Swim shirts are allowed.
- Adult Swim is designated for adults only (18 years of age or older)—no children or infants. If there is a question with regard to age (youthful appearance), proof of age may be required.
- Pavilion will be open for pool guests during pool hours, unless reserved by a property owner.

The lifeguard has the authority to enforce these rules and the right to refuse access to the pool and the pool area to anyone disregarding pool rules or displaying improper behavior.

	2017 POC	OL HOURS	
June 10-30	11-7 daily	September 1-4	11-7 daily
July 1-August 31	10-8 daily	September 5-10	TBD

# **Useful Information**

— The Court Order and Final Judgment of 1985 established the Swann Keys Civic Association (SKCA) as it exists today. The structure of the SKCA was laid out in the Court Order and the court retained jurisdiction over the SKCA. Our Bylaws must be in compliance with that order.

The SKCA is responsible for maintaining all trees, shrubs and plantings in the common areas; all roads; the infrastructure; the office, our community center and clubhouse; the pool; putt-putt golf; playground amenities and the ground on which they reside. Personal property, houses and structures on personal property are not included in the SKCA.

The SKCA does not have water rights in the canals and the marina as these are governed by Department of Natural Resources and Environmental Control (DNREC) 800-662-8802.

- In case of an emergency, Sussex County requires your 5-digit house numbers be displayed on your home. If you wish to purchase a Swann Keys address sign, contact the office.
- Call the office when you want your <u>water turned off or on</u> at the street. This requires 48 hr. notice. **If a lot owner attempts to turn the** water valve off or on and damages the valve, they will be held financially responsible.
- For improvements or additions to your property, you must contact Sussex County Planning and Zoning 302-855-7878.
- If a resident has a complaint concerning a Swann Keys <u>community service provider</u> (i.e. Delaware Electric Cooperative, Waste Management, etc.), do not call the company yourself. Contact the office.

#### -COMMON AREA PARKING

If you need <u>overnight parking</u> on common areas, the office must be notified. DO NOT park and leave your vehicle or oversized equipment. In case of an emergency, you must have your name and phone number visible on the dash. There is absolutely **NO** parking on the <u>common grassy areas</u>, except during community/club-sponsored events.

#### ---TRASH COLLECTION

Regular trash is collected every Monday. Bins should be placed curbside on Sunday evening with the lid opening facing the street and cans 3 feet apart. If you have more trash than you can fit in your can, please put it in black trash bags only. If needed, help your neighbors by putting their trash cans away and not left on the street.

Recycle trash is collected every other Monday according to the following schedule:

July 3 & 17

September 4 & 18

November 13 & 27

August 7 & 21

October 2, 16 & 30

December 11 & 26

<u>Yard Waste</u> will NOT be picked up with the trash. This includes grass, leaves, pruning debris, shrubs, garden material, brush, Christmas trees and tree limbs up to 4 inches in diameter. If yard waste is found in your trash, our trash company will not pick up your trash. It is your responsibility to dispose of yard waste at a DNREC facility

(www.dnrec.delaware.gov); through your landscaping service; or with Blue Hen Organics, Frankford—302-732-3211 OR Millville Organic Center—302-423-2601

ELECTRONIC PASSES/FOBS

—Lot owners are permitted to have 2 electronic passes/fobs per lot for the pool and clubhouse.

Replacement of lost or stolen pass/fob

\$50.00 (will be refunded if electronic pass/fob is found in working condition)

Second pass/fob to lot owners

\$10.00

If electronic pass/fob has electrical/mechanical malfunction, it will be replaced for free.

#### - CANALS

Whether you are a boater or just enjoy looking at the water in our canals, it is your responsibility to keep our <u>canals clean</u>. Our canals are never a dumping ground for dog or yard waste; grass clippings; garage/boat/car liquids, etc. Have your landscaping service mow away from the canals and use eco-friendly fertilizers.

Canals should be barrier-free for boat traffic. You have the right to install a **boat lift**, but it must be permitted by DNREC **before** installation.

Swann Keys' <u>boat ramps</u> are owned and used by Swann Keys lot owners and their guests only and should be locked at all times. Remember to lock the boat ramps after use.

Keep your <u>bulkhead</u> in good condition. A damaged or deteriorating bulkhead can affect your neighbor's bulkhead and cause increased sediment from your property to build up in the canal and impact boating traffic.

Because of high-bacteria content in our canals, especially in summer, it is advised that lot owners and guests should not eat fish or shellfish from our canals nor to swim in them, especially with an open wound.

## **Useful Information**

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- Swann Keys has a noise ordinance from 11 p.m.—8 a.m.
- <u>The speed limit</u> throughout the community is <u>20 mph</u> and there is NO parking on the roads. Lot owners and visitors to the community are reminded that there are <u>STOP signs</u> at the end of each street. You must come to a <u>complete stop</u> at these stop signs.
- Keep **pets** on a leash and clean up after them, but DO NOT dispose of waste in another lot owners trash.

#### - SEWER SYSTEM

It is requested that you avoid driving over the lift station covers located on each street. Safely go around them.

The <u>lift station boxes</u> located on each street are equipped with red alert lights. If a red light is on at any of these lift station boxes, call Richard Schofield, Maintenance (9 a.m. to 2 p.m. M-F) 443-564-7799 and after 2 p.m. call Mel Fetty 443-790-1141 or Clyde Hickman 302-436-5009.

The <u>County pumping station</u> is located at the beginning of Pintail Drive and is connected to the County sewer lines. If a red light is on at this location, the County will automatically be notified by computer signal and will control the pump remotely. If the red light is on for more than 1 hour, call the County during the night at 302-855-7803 and in daytime at the numbers under lift station boxes above.

**DO NOT** under any circumstances throw grease, personal sanitary items, diapers, mops or any type of cleaning wipes or paper towels in your toilets or drains.

- <u>Sea gulls, ducks and geese</u> frequent the canals of Swann Keys. <u>DO NOT FEED</u> these birds. Feeding birds with a highly artificial diet may cause them to suffer long-term health problems and, in addition, this lower nutrition diet promotes the spread of disease and pollution of our canals. Birds are best left alone to forage naturally.
- As we strive for thorough recordkeeping and security in our community, lot owners are requested to notify the Swann Keys
  office of any and all <u>renters of your property</u> (both weekly and full-time). Forms for this purpose are available in the office.
- —The <u>Recreation Committee</u> has the miniature golf course, horseshoes, basketball, shuffleboard, pickleball and volleyball open for the season. All equipment for these activities (no longer kept in the clubhouse) will be available in the small equipment shed next to the shuffleboard court. Use your Swann Keys electronic pass to take out and replace the equipment.

#### - PLAYGROUND



Open 8 a.m. to Sunset DAILY

#### RULES

- 1. Use of the playground equipment is at your own risk.
- 2. Playground area is reserved for residents and their guests only.
- 3. Children 12 yrs. and younger must be accompanied by an adult over 18 years of age.
- 4. No rough playing, unnecessary yelling, screaming or loud behavior will be permitted.
- 5. Only one person at a time on a swing.
- 6. No jumping off the sliding board.
- 7. No glass bottles or containers in the play area.
- 8. Excluding the swings, no one over 12 years of age permitted to use equipment.
- 9. NO PETS ARE ALLOWED IN THE PLAYGROUND AREA.

Be courteous—leave the playground as clean or cleaner than you found it.

#### - CLUBHOUSE AND COMMUNITY CENTER

Open 8 a.m. to 10 p.m. DAILY

The Swann Keys Clubhouse and Community Center are available to members using your electronic pass. No one under 18 will be admitted into the building unless accompanied by an adult. The building is equipped with pool tables, TV's and a lending library where book donations are always welcomed.

Lot owners may use the Clubhouse or Community Center at no charge for memorial services. Either venue makes an excellent location for baby and bridal showers, weddings, special anniversaries or birthdays. The event possibilities are endless. Rental includes use of the kitchen facilities and tables and chairs for set up.

For further information and Rental Agreements, please contact the Swann Keys office.

## **Emergency Preparedness**

We live in an area close to the ocean and surrounded by water, making our location a likely area for storms and floods. Many weather events are unexpected and may pose a threat to life and damage to the environment; therefore, one needs to be prepared at all times by taking the following steps:

- -Inspect your roof and windows and make necessary repairs
- -Place valuable items up high, tie down outside furniture or bring inside
- -Make sure your siding, gutters and downspouts are fastened securely
- -Place trash bins inside or tie down
- —If there is a threat of severe flooding, Sussex County will robo call your home to advise evacuation Go to Center for the Inland Bays (www.inlandbays.org) for more information
- -Enroll in the reverse 911 program
- -Register your phone with local TV/radio stations
- -Have an out of state contact, whose number should be shared with family members
- -Have an emergency kit at home
- —Designate a family meeting place
- -Have copies of important documents to take with you
- -Have cash at home, preferably in small bills
- -Fill your gas tank when it's half empty
- -Have a food and water supply for 7 days for all persons and pets at home
- -Fill your medicine prescriptions 2 weeks in advance of their running out
- -If the County forces evacuation, it is advised that you leave

During a known potential storm, you have two choices—to evacuate or shelter in place

#### If you decide to evacuate:

Leave early

Close and lock all doors and windows .-

Seal with plastic or duct tape

Secure all outside furniture and other items

Turn off electricity, water and gas

Inform your neighbors that you are leaving

Evaluate alternate routes to your destination

Take important documents with you along with

an electric and water bill

Have your most reliable car and have food and

water in your car

Take your pet and pet food

Have a first aid kit in your car

If you decide to shelter in place:

Place a green sign "I AM OK" in your front window, if you are OK. Place a red sign "I NEED HELP" in your front window if you need help.

Identify at least 2 ways to exit your house Have an 8x10 tarp available to shelter outside or on roof

Have a functioning radio or weather radio Have a Go-Bag ready in case you need to evacuate

#### BE AWARE!

Our access to Dirickson Creek is through sawgrass islands (owned by DNREC) that border Swann Keys. These islands clean the water, provide a barrier to intense waves during storms and protect our community from flooding. It is a crime to trample them, change or destroy them in an way.

10/27-29

#### EVENTS AT THE BEACH

Autumn Home & Condo Show

-	CIAIO MI TILL DEMOTI	
•	Tuna Tournament	7/14-16
•	HUK Big Fish Classic	7/28-30
	White Marlin Open	8/7-11
•	Wings & Wheels Expo	8/19
0	OC Jeep Week	8/24-27
0	Swann Keys Pool Closes	TBD
	OC Bikefest	9/16-17
	Sunfest	9/21-24
	Endless Summer Cruising	10/5-8
	Corvette Weekend	10/13-14



For more information on these and other events at the beach, visit ococean.com/events